Fuji Electric
MONITOUCH EXPRESS

V9 series - Remote Maintenance

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Good news for maintenance engineers!
Would you like to improve efficiency and service quality in maintenance operation
through the introduction of remote maintenance?
We will introduce our remote maintenance service with V9 series in this issue.
It will reduce travel expenses, shorten the troubleshooting time and prompt action can be taken.

Problems in maintenance operation

Do you have following problems in your maintenance operation?

☑ When problem occurs in the machineries that you have sold, it takes time to know what is going on by telephone and/or e-mail.
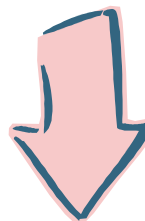
☑ Though you want to confirm contents of the display and conditions of the PLCs and the peripheral devices, you are worried about technical proficiency of serviceman in the field.

☑ You have to make business trip that will cost time and money whenever problem occurs because you cannot take measures without going to the field.

> I wonder if we can perform the maintenance operation promptly and at low cost
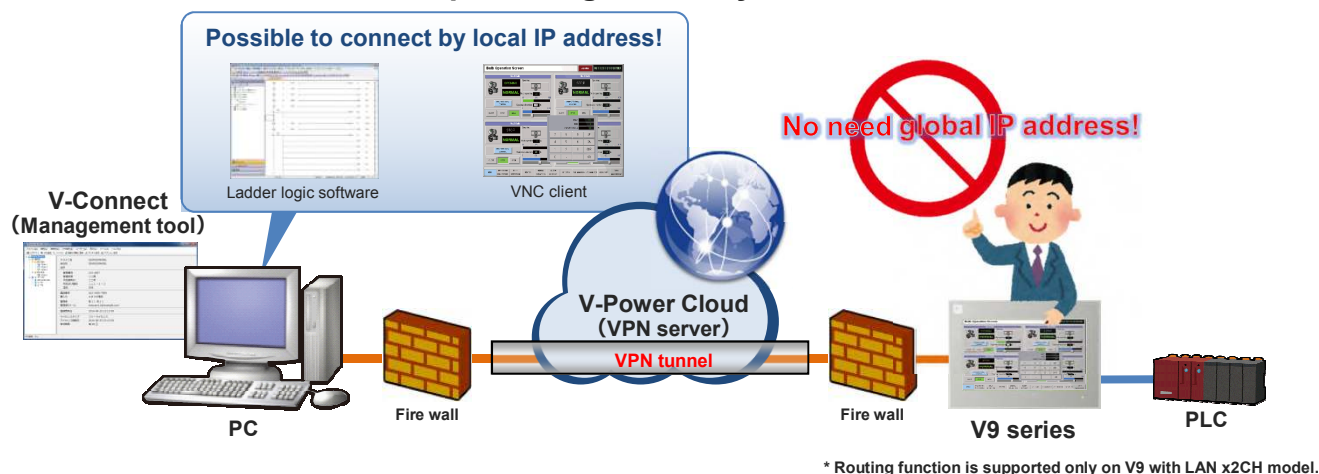
Our remote maintenance service with Web Machine Interface (VPN function) will solve your problems in maintenance operation!

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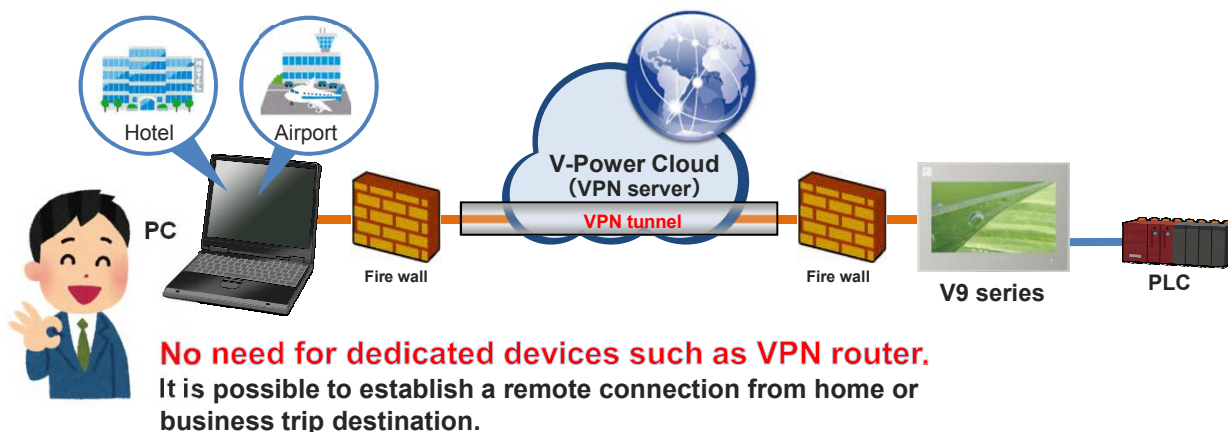## Web Machine Interface - Features of the VPN function

Simple system configuration

No need for VPN routers and global IP address, because
Web Machine Interface is able to connect V9 series and various controllers
in a remote location with simple configuration by local IP address.

Possible to connect by local IP address!

Ladder logic software | VNC client

No need global IP address!

V-Connect
（Management tool）

V-Power Cloud
（VPN server）
VPN tunnel

Fire wall | Fire wall

PC | V9 series | PLC

* Routing function is supported only on V9 with LAN x2CH model.

Possible to connect anytime and anywhere!

Since SSL-VPN remote connection is used, it is possible to communicate from any
place, as long as there is Internet connection available. Besides, the settings is also
simple. Hence, no need for advanced IT knowledge.

Hotel | Airport

V-Power Cloud
（VPN server）
VPN tunnel

PC | Fire wall | Fire wall | V9 series | PLC

No need for dedicated devices such as VPN router.
It is possible to establish a remote connection from home or
business trip destination.

Free license available!*

You can try Web Machine Interface (VPN function) by downloading management
tool "V-Connect" from our web site and register your domain for free.
You can test it for connection, speed, how to operate and so on in your environment.

* Free license is valid for 30 days.

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