

To Valued Customers

October 2025
Hakko Electronics Co., Ltd

Defect Report:

V9/X1 Series Version Update Due to Defects

Thank you for your continued patronage of Programmable Operator Interface - MONITOUCH.
We regret to inform you that we have identified a malfunction of the MONITOUCH “X1 Series”, and “V9 Series” as described below. Please read this report carefully. We apologize for any inconvenience this may have caused. Thank you for your understanding and cooperation.

1. Details of problem

There is a malfunction in the V9/X1 system program as described below.

Details of problem	Model
1) Software function of the DIP switches does not work. (e.g., storage auto-upload)	V9 series
2) Low battery voltage cannot be detected.	V9 series
3) Logging printing function does not work.	V9 series / X1 series

2. Scope of product/version affected

Affected product	Affected version	Release date
V9 series	System program Ver.3.300	Productions on or after October 1, 2025
X1 series	System program Ver.2.000	Productions on or after October 1, 2025
Smart Editor *	Ver.1.1.1.0	October 1, 2025
V-SFT-6 *	Ver.6.2.8.0	October 1, 2025

*The configuration software “Smart Editor” and “V-SFT-6” packaged with the V9/X1 series system program, as well as “X1UPDATER”, are also affected by this problem.

3. Details of version update and schedule

The V9/X1 system program have been fixed and will be updated as follows.

Series	Model	Before change	After change
Configuration software	Smart Editor	V1.1.1.0	V1.1.2.0
	V-SFT-6	V6.2.8.0	V6.2.9.0
X1 series *	System program	V2.000	V2.100
	System Configurator	V1.500	V1.500(No change)
V 9 series	System program	V3.300	V3.400
	OS	V5.00 (No change)	

*The X1 series update program is not packaged with V-SFT-6 or Smart Editor.
Please download “X1UPDATER” from the Fuji Electric's Document download website.

Schedule:

MONITOUCH units >> **Applied to the shipments from Tuesday, October 7, 2025**

Smart Editor/V-SFT-6 >> **Applied to the shipments from Wednesday, October 8, 2025**

*The update module of Smart Editor/V-SFT-6 and X1UPDATER will be available from our website on Wednesday, October 8.