To Valued Customers

Defect Report:
X1/V10/V9/TS4000/TELLUS Series

Thank you for your continued patronage of Programmable Operator Interface - MONITOUCH.
We regret to inform you that we have identified malfunctions of X1/V10/V9/TS4000/TELLUS series as described below. Please read this report carefully. We apologize for any inconvenience this may have caused.

1．Details of problem

Details of problem	Model
(1) After the date and time set in the scheduler function, the operation repeats despite being outside the specified date and time.	X1/V10/V9/ TS4000/TELLUS series
(2) Unable to play videos with the video player.	V9 series

2．Scope of product/Affected version

Affected product	Affected version	Release date
X1 series	System program Ver. 2.000 and later	Productions after October 2025
V10 series	System program Ver. 1.400 and later	Productions after April 2025
V9 series	System program Ver. 3.300 and later	Productions after October 2025
TS4000 series	System program Ver. 1.000 and later	Productions after July 2025
Smart Editor [*]	Ver. 1.0.2.0 and later	April 2025
V-SFT-6 [*]	Ver. 6.2.6.0 and later	April 2025
TELLUS and V-Server [*]	Ver. 4.0.24.0 and later	November 2025
	Ver. 5.0.0.0 and later	November 2025
X1UPDATER [*]	System program Ver. 2.000 and later	October 2025

*The following items are affected by this problem.
- "Smart Editor" and "V-SFT-6" packaged with the system programs for the X1/V10/V9/TS4000 series
- HMI remote monitoring software "TELLUS and V-Server"
- X1 update program "X1UPDATER"

3．Version updates details and schedule

X1/V10/V9/TS4000 system programs and TELLUS have been fixed and will be updated as follows.

Series	Model	Before	After
Configuration software	Smart Editor	V1.1.2.0	V1.1.3.0
	V-SFT-6	V6.2.9.0	V6.2.10.0
X1 series *	System program	V2.100	V2.200
V10 series	System program	V1.500	V1.600
V9 series	System program	V3.400	V3.500
TS4000 series	System program	V1.100	V1.300
TELLUS and V-Server	TELLUS Ver. 5	V5.0.3.0	V5.0.4.0
	TELLUS Ver. 4	V4.0.24.0	V4.0.25.0

*The X1 series update program is not packaged with V-SFT-6 or Smart Editor.
Please download "X1UPDATER" from the Fuji Electric's Document download website.

Schedule:

MONITOUCH units (system programs for the X1/V10/V9/TS4000)
　>> **Applied to the shipments from November 26, 2025**

Smart Editor/V-SFT-6/TELLUS and V-Server
　>> **Applied to the shipments from November 28, 2025**

*The update module of Smart Editor/V-SFT-6/TELLUS and X1UPDATER will be available from our website on November 28.

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