

To Valued Customers:

October 2024
Hakko Electronics Co., Ltd.

Defect Report: V-SFT-6 Software (Ver. 6.2.4.0)

Thank you very much for your continued patronage of Programmable Operator Interface - MONITOUCH. We regret to inform you that we have identified a malfunction in the configuration software V-SFT-6 as described below. Please read through this report carefully. We apologize for any inconvenience this may have caused.

1. Scope of the product

V-SFT-6

2. Scope of HMI models / software version with the malfunction

All MONITOUCH models

V-SFT Ver. 6.2.4.0 (released on October 1st, 2024)

3. Details of the problem

If PLC model [Fuji Electric: MICREX-SX] is selected in [IEC mode] and the variable name cooperation is not used in the screen data, a warning of "Work sheet/group does not exist" appears after executing [Transfer], [Error Check] or [Compile All] which leads to a compile error.

If the screen data with the compile error is transferred to the HMI unit, it cannot communicate with the MICREX-SX PLC properly.

4. Cause of the problem

This is a malfunction of V-SFT-6.

In the process of V-SFT-6 version update, there was a problem when adding some changes to the DLL file for MICREX-SX variable name cooperation which was packaged with V-SFT-6.

5. Conditions of the problem

The problem occurs when PLC model [Fuji Electric: MICREX-SX] is selected in [IEC mode].

(In [N mode] or [F mode], the problem does not occur.)

*The screen data file will not be corrupted when opened or saved using Ver. 6.2.4.0.

6. Schedule of the measures

The configuration software V-SFT Ver.6 will be fixed and updated.

V-SFT Ver.6.2.4.0 >> **Ver. 6.2.4.0a applied to the shipments from October 3rd, 2024.**

7. Restoration

For those who updated to Ver. 6.2.4.0, please download the update module of V-SFT Ver. 6.2.4.0a configuration software from our website URL below. The download link will be available on October 2nd, 2024.

www.monitouch.fujielectric.com/site/support-e/download-index-01.html